



GUEST CODE OF CONDUCT

Welcome to Austin's!

We're glad you're here. Our goal is to give every guest a safe, welcoming, and awesome time. Please review the house rules that help us keep it that way.

1 Be Kind and Respectful

Treat every guest and team member with courtesy. Harassment, threats, discrimination, fighting, or abusive language will not be tolerated.

2 Keep It Family-Friendly

Austin's is a place for all ages. Please keep language, behavior, and attire appropriate for a family environment.

3 Supervise Your Children

A parent or guardian must supervise guests under 16 at all times, and observe all posted age, height, and area requirements.

4 Play It Safe

Follow all posted ride and attraction rules and every instruction from our team. Proper footwear required—socks for bowling, closed-toe shoes where posted.

5 Enjoy Alcohol Responsibly

Must be 21+ with valid ID to purchase or consume alcohol. We follow all TABC laws and reserve the right to refuse service. No outside alcohol; never drink and drive.

6 Dress the Part

Shirts and shoes required at all times. Clothing with offensive, profane, or gang-affiliated content is not permitted.

7 Smoke-Free and Vape-Free

Smoking, vaping, and e-cigarettes are permitted only in designated outdoor areas. Our indoor spaces are 100% smoke-free.

8 No Outside Food or Drink

Outside food, beverages, and coolers are not permitted, except for approved private events and documented medical or dietary needs.

9 Leave Prohibited Items at Home

Weapons, illegal substances, and any items that threaten guest safety are strictly prohibited on the premises.

10 Respect the Space

Help us keep Austin's clean and fun. Clean up after yourself, report spills or hazards, and never damage or misuse our equipment.

11 Security and Cameras

For everyone's safety, the premises are monitored by security cameras. Guests may be photographed or recorded while on-site.

12 We Reserve the Right

Austin's reserves the right to refuse service to, or remove from the premises, any guest who violates this Code of Conduct—without refund.

Thank you for helping us keep Austin's fun, safe, and welcoming for everyone.

AUSTIN'S

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